



Expectation Acknowledgement Form

By making a booking of Hajj Package with the Farhad Hajj & Umrah Ltd (The Operator) the Pilgrim needs to declare that I, the pilgrim understand, confirm and accept as under:-

The Purpose of my trip to Saudi Arabia is only to perform Hajj and as such, I accept that this is not a leisure holiday.

During the Hajj period, the towns and cities of Saudi Arabia are expected to be overcrowded due to a large number of Pilgrims performing their Hajj Rituals. I accept that this means the Public Services, Transport, Accommodation and other Service within the cities of Saudi Arabia will be overcrowded as well.

The Hajj and provision of my booked Services with the Operator is dependent on the Ministry of Hajj and Authorities of Saudi Arabia and I accept that the Operator shall have no control over this.

I accept all the Accommodation is shared and in some Holy Places in tents and sleeping bags. I also accept that the accommodation in the Mina and Arafat will be in tents provided by the Hajj Authorities in the outdoor designated areas. I also accept that the accommodation in Muzdalfah will be in the form of a sleeping bag and I have to sleep on the roadside in open area without shelter and limited toilet facilities.

Meals which will be provided to me will be of a basic type and if I choose not to consume that meals and buy the food for my own money no refund will be made to me.

I accept that the ground transport provided to me will be handled by the Ministry of Hajj who will use the Public buses. Due to heavy rush of Pilgrims, the transportation is expected to get delayed or changed at short notice or even without notice. The Operator has no controls over such delays or change of transport facilities. I also accept that there is no transportation provided during the three days of Stoning (Jamarat) 10th , 11th and 12th Dhul Hajj.

It will be my responsibility to make sure that my luggage is loaded/unloaded from the bus and no one shall be responsible for any damage or loss to my luggage while in transit.



I have to provide my passport to the Saudi Authorities as and when requested by them and the Operator shall not be accountable for any loss or damage of my passport while it remains with the Saudi Authorities.

The Hajj itinerary could be changed at any time and the Operator has no control over it. I will make sure that I arrive at all the departure points in time to start my next journey as specified in the itinerary. In case if I failed to report at the time of commencing my journey neither Operator nor the Hajj Ministry shall be responsible.

I accept that it is my own responsibility to complete all the Hajj Rituals by myself.

I will stay with my group all the time while traveling unless told otherwise by the Saudi Authorities or the Operator, I am also bound to follow all the instructions from the Operator, the Group Leader and Saudi Authorities and the decision of the Group leader would be the final.

I will be solely responsible for all my possession during all the time of my stay while performing Hajj. The Operator shall not be responsible for any loss or damage of any of my belongings except where such losses or damage caused due to the direct negligence of Operator.

I have purchased valid and adequate TRAVEL INSURANCE to cover me for my entire Hajj Pilgrimage. I also confirm that my insurance also cover all my personal requirements such as my pre-medical conditions, medical expenses, repatriation in the case of an accident or illness.

I will indemnify the Operator for all the losses suffered by them due to my behavior, negligence or failure to comply with all the terms and conditions of my Hajj Booking and Acknowledgement Form or otherwise.

The Operator does not exclude or limit its liability for any liability which cannot be excluded or limited under applicable laws including liability for fraud or misrepresentation or for any death or personal injury suffered during the Hajj which is caused by the Operator negligence.

The Laws of England and Wales are applicable to this Booking and Acknowledgement Form and I expressly submit to exclusive jurisdiction of the Courts of England and Wales.



Declaration

I confirm that I have read and understood the contents of Booking Form, the Expectations Acknowledgement above and the Terms & Conditions overleaf. I also confirm that I have not traveled to perform Hajj in the last five years and that I will provide all my previous expired passports along with the current one if it has been renewed since the last year Hajj.

I hereby declare that I am UK resident and if required, I give permission to the relevant Authorities to check the status of my residency through the United Kingdom Authorities.

I confirm that the information is true to the best of my knowledge and I agreed to abide by the Terms and Condition of Farhad Hajj and Umrah Ltd and I understand the dates of Hajj are subject to change in accordance to the Islamic Calendar.

Name of the Pilgrim traveling: _____

Passport Number: _____

Signature (as shown on passport): _____

Date: _____